

Item 13, Appendix 3: Rail network performance data

How performance is reported

Performance data for Northern and TransPennine Express (TPE) is summarised here. Northern and TPE provide most rail services in West Yorkshire. Links to summaries of other operators' performance data are provided.

Performance data is reported against 'to time' measures. These measures replace the familiar 'PPM' (Public Performance Measure) and are intended to represent a more 'real world' reflection of performance as experienced by passengers. The 'to time' measure records punctuality at all station stops (not just the final stop) and includes the number of trains that were either early, on time or up to '3' or '15' minutes late.

The main indicators used in this report are:

| Measure | Explanation |
|--------------------|---|
| Time to 3 T-3 | Percentage of Recorded Station Stops called at within 3 minutes of the planned time. |
| Time to 15 T-15 | Percentage of Recorded Station Stops called at within 15 minutes of the planned time. |
| Cancelled | Services subject to cancellation (in full or in part). |

More information how rail performance is reported is available here:

<https://www.railedeliverygroup.com/punctuality.html>

Rail performance data is reported on 4-week reporting periods, numbered sequentially from 1 April each year. The main periods used in this report are:

| Period | Four-week date range |
|------------|------------------------------|
| P3 (22/13) | 29 May 2022 to 25 June 2022 |
| P1 (23/01) | 26 June 2022 to 23 July 2022 |
| P2 (23/02) | 24 July 2022 to 20 Aug 2022 |

Some of the charts in the report show abbreviated codes, for example '22/08'. These codes refer to the year and reporting period. The first two digits refer to the year – '22' means 2021/22, '23' means 2022/23 and so on. The latter two digits are the period in the year. So, 22/13 is the 13th reporting period in 2021/22.

We will continue to work with Transport for the North to ensure the graphical summary data provides valuable insights, including to show year-on-year comparisons.

Northern

Northern operates most of the rail services in West Yorkshire.

Headline performance is summarised below.

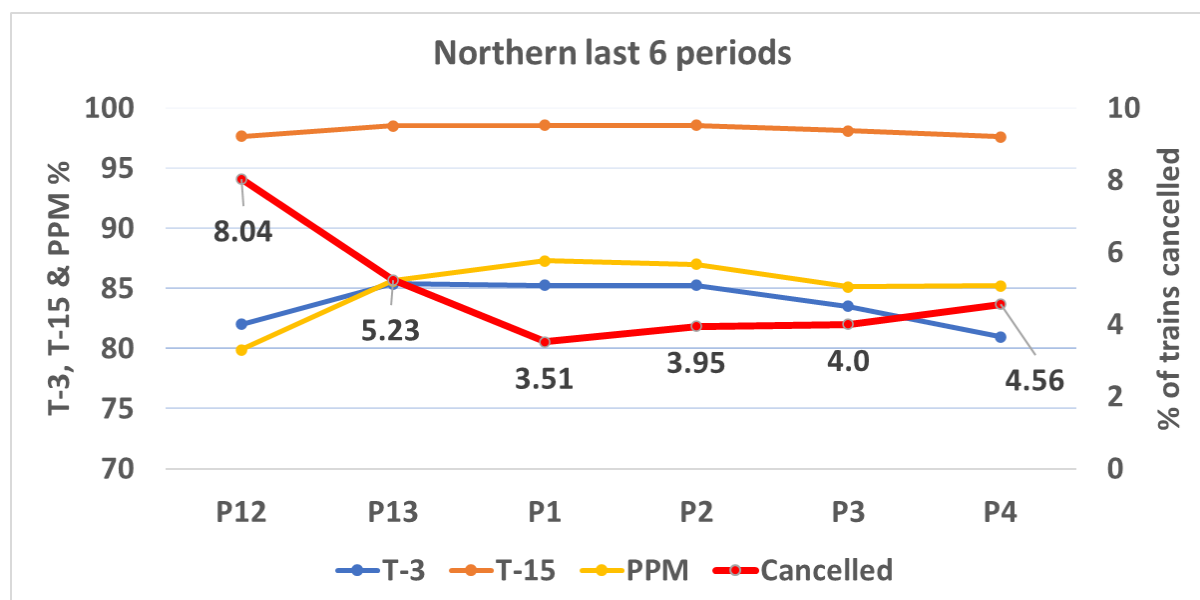
| Time to 3 (% of station calls within 3 mins of planed time) | 29 May 2022 to 25 June 2022 | 26 June 2022 to 23 July 2022 | 24 July 2022 to 20 August 2022 |
|---|------------------------------------|-------------------------------------|---------------------------------------|
| Northern overall | 83.52% | 80.97% | 81.21% |
| East Region (Yorkshire and East Midlands) | 84.97% | 80.75% | 82.57% |

| Cancelled | 29 May 2022 to 25 June 2022 | 26 June 2022 to 23 July 2022 | 24 July 2022 to 20 August 2022 |
|---|------------------------------------|-------------------------------------|---------------------------------------|
| Northern overall | 4.04% | 4.56% | 4.07% |
| East Region (Yorkshire and East Midlands) | 2.94% | 3.29% | 3.09% |

More detailed information on Northern's performance is available here:

<https://www.northernrailway.co.uk/corporate/performance>

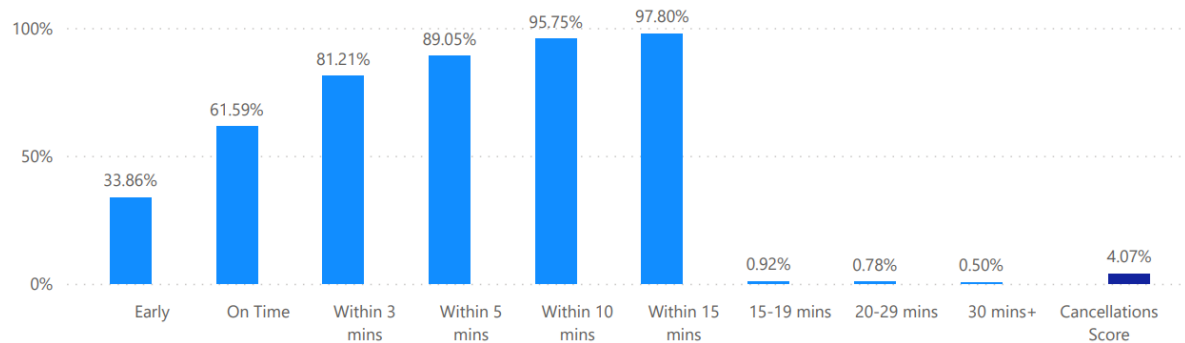
The overall trend of Northern performance for the last six 4-week reporting periods is shown below:



Key: Left axis: % of station calls within 3 minutes (T-3) of planned times, % of station calls within 15 minutes (T-15) of planned times, and legacy PPM measure. Right axis: % of trains cancelled.

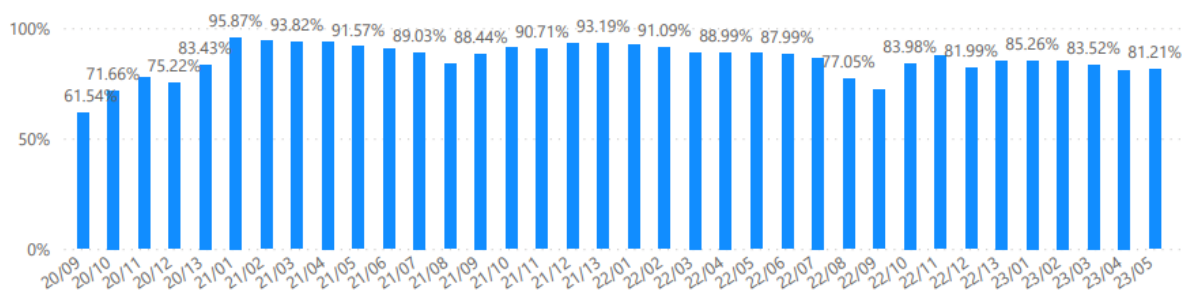
The chart below summarises Northern’s East Region (Yorkshire and East Midlands) performance from 24 July 2022 to 20 Aug 2022 (Period 5).

Punctuality at recorded station stops

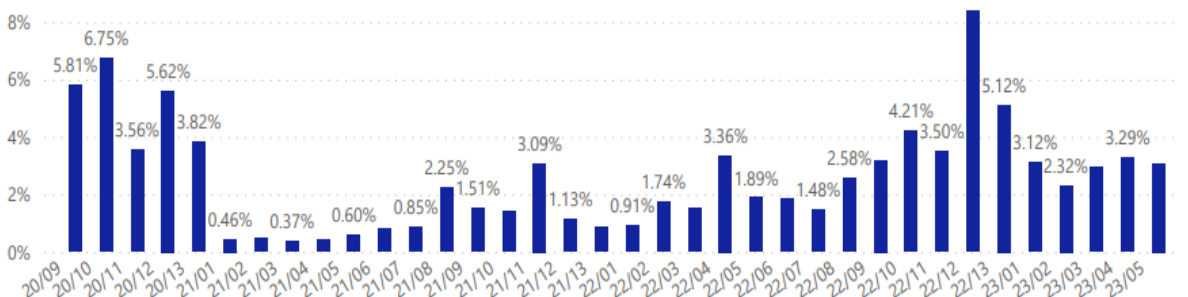


The charts below show punctuality and cancellation trends for Northern’s East Region (Yorkshire and East Midlands area) in 4-week periods from 10 November 2019 (Period 9 of 2019/20, represented as 20/06) to 20 August 2022 (Period 5 of 2022/23, represented as 23/02).

Northern East Region: % of station calls within 3 minutes of planned time



Northern East Region: % of services cancelled



TransPennine Express

TransPennine Express operates regular services between Liverpool, Manchester, West Yorkshire, North Yorkshire and the Northeast via Leeds and Huddersfield.

Headline performance **for all TPE routes** is summarised below.

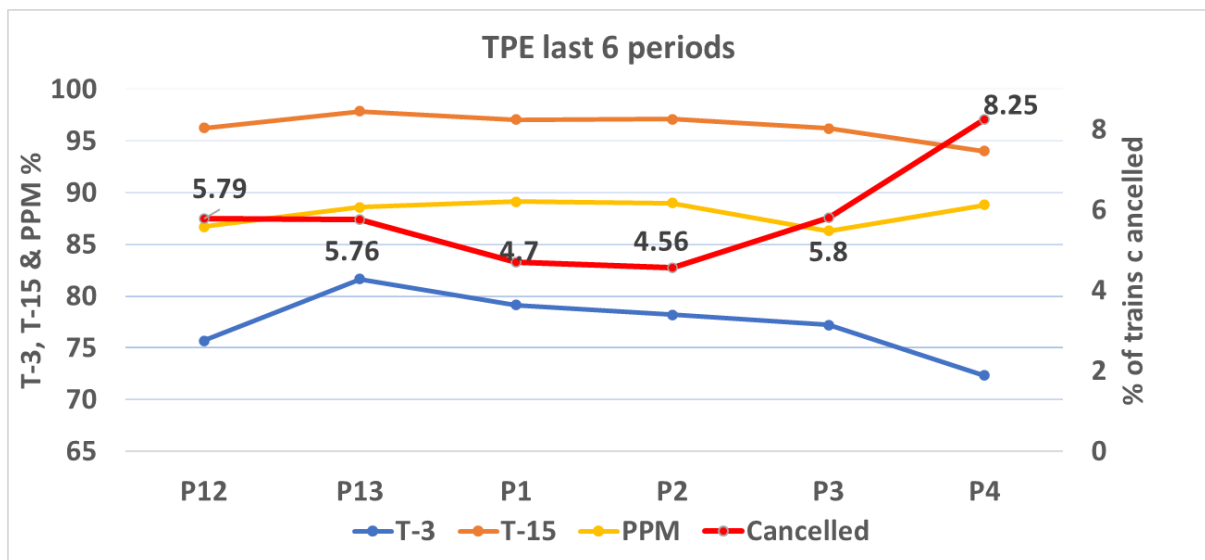
| Time to 3 measures (% of station calls within 3 mins of planned time) | 29 May 2022 to 25 June 2022 | 26 June 2022 to 23 July 2022 | 24 July 2022 to 20 August 2022 |
|---|------------------------------------|-------------------------------------|---------------------------------------|
| Overall | 77.24% | 72.32% | 75.50% |

| Cancelled | 29 May 2022 to 25 June 2022 | 26 June 2022 to 23 July 2022 | 24 July 2022 to 20 August 2022 |
|------------------|------------------------------------|-------------------------------------|---------------------------------------|
| Overall | 5.74% | 8.25% | 6.28% |

Note that TPE cancellation data excludes 'P-coded' cancellations announced by 2200 the evening before. P-coding has been used extensively by TPE in recent months – see main report.

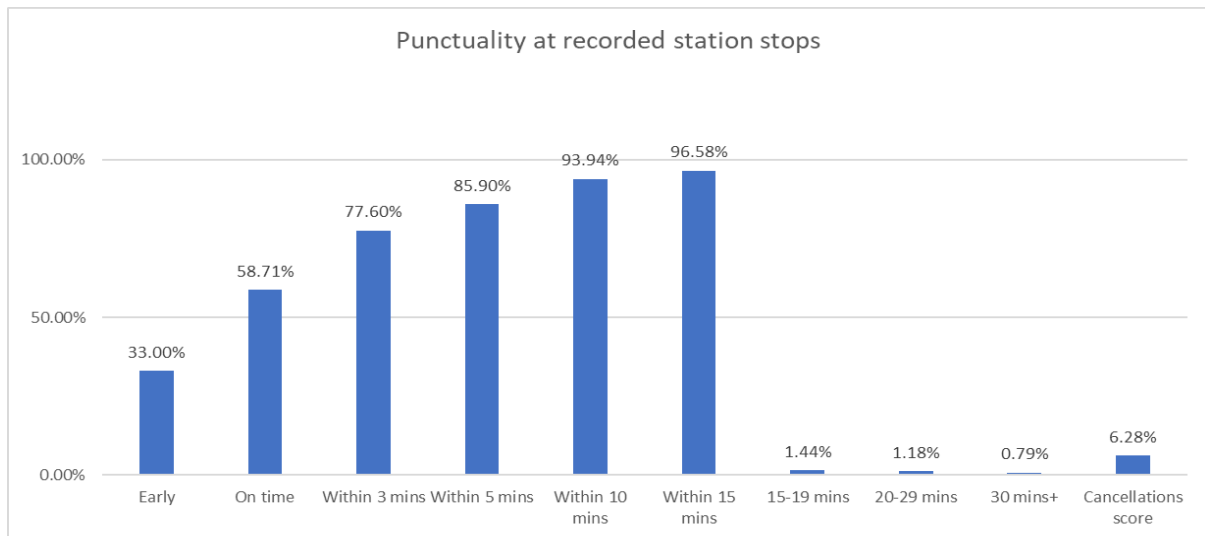
More detailed information on TransPennine Express performance is available here: <https://www.tpexpress.co.uk/about-us/passengers-charter/performance-transparency>

The overall trend of TPE performance for the last six 4-week reporting periods is shown below:



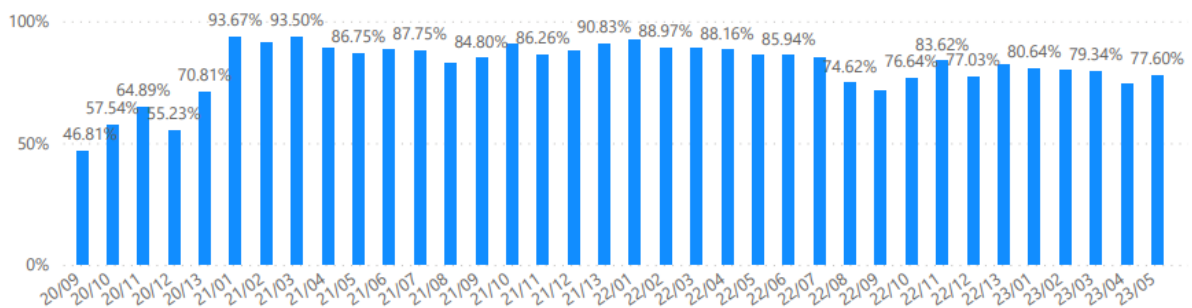
Key: Left axis: % of station calls within 3 minutes (T-3) of planned times, % of station calls within 15 minutes (T-15) of planned times, and legacy PPM measure. Right axis: % of trains cancelled.

The chart below summarises TPE’s North Route (services in and through West Yorkshire) performance from 24 May 2022 to 20 August 2022 (Period 5).

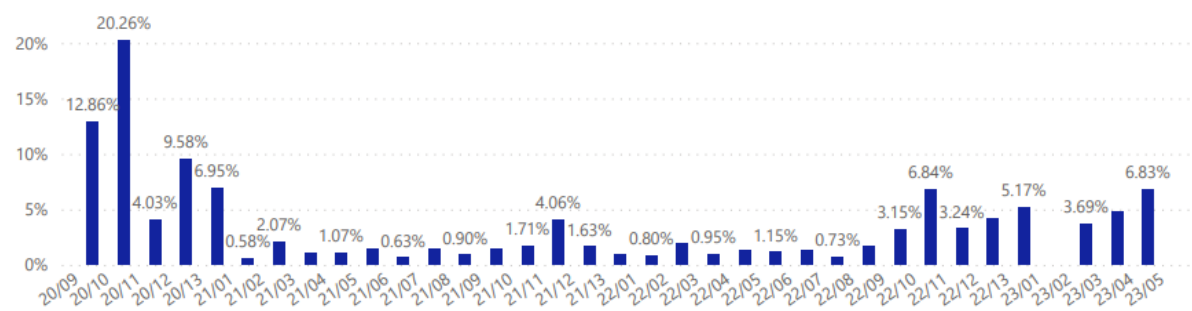


The charts below show punctuality and cancellation trends for TPE’s North Route (services in and through West Yorkshire) from 10 November 2019 (Period 9 of 2019/20, represented as 20/06) to 20 August 2022 (Period 5 of 2022/23, represented as 23/02).

TPE North Route: % of station calls within 3 minutes of planned time



TPE North Route: % of services cancelled



LNER

LNER operates regular services between West Yorkshire and London.

A summary of LNER's recent performance is available here:

<https://www.lner.co.uk/about-us/our-performance-figures/>

Cross Country

Cross Country operates services between Scotland, the North East, West and South Yorkshire, the Midlands and South West.

A summary of Cross Country's recent performance is available here:

<https://www.crosscountrytrains.co.uk/about-us/key-business-performance-indicators>

Grand Central

Grand Central operates trains between Bradford and London via Halifax, Mirfield, Brighouse, Wakefield, and Pontefract.

A summary of Grand Central's recent performance is available here:

<https://www.grandcentralrail.com/about-us/how-are-we-doing/punctuality>